



**12<sup>th</sup> September 2023**

**REPORT TO THE POLICE AND CRIME PANEL  
REPORT OF THE CHIEF OF STAFF AND MONITORING OFFICER  
COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER  
QUARTERLY REPORT – APRIL 2023-AUGUST 2023**

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**1. Purpose of the Report**

- 1.1 To provide the Police and Crime panel with the annual report about the complaints and purported complaints received and every conduct matter recorded by the Monitoring Officer between April 2023 to August 2023.

**2. Background**

- 1.2 The Police and Crime Panel has the statutory role of overseeing all complaints against the PCC and informally resolving non-criminal complaints, as well as criminal complaints or conduct matters that are referred to the Panel by the Independent Office for Police Complaints (IOPC).
- 2.2 The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 (the Regulations) make provision regarding the Panel's powers and duties regarding complaints made about the conduct of the PCC. The aim of the complaints system is to deliver resolution as quickly and effectively as possible for the majority of complainants through local resolution.
- 2.3 In accordance with the Regulations, the Panel is required to maintain suitable arrangements for handling complaints, recording conduct matters where there is an indication that the PCC may have committed a criminal offence and prescribing the manner in which any complaints alleging conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence and conduct matters are handled. A procedure for dealing with complaints against the PCC was approved by panel members in November 2012 appointing the Chief Executive of the Office of the Police and Crime Commissioner as the Monitoring Officer.
- 2.4 In respect of record keeping the panel agreed in this procedure that the Monitoring Officer will keep records of: every complaint and purported complaint received, and every conduct matter recorded by the Monitoring Officer. In addition, the Monitoring Officer is to report, on a regular basis, the summary details (such as can be reported in public), on the exercise of any and all of these functions to the Police and Crime Panel for monitoring purposes.
- 2.5 There was 1 complaint between 1.4.23 – 31.8.23, this complaint was not upheld.

<b>Received</b>	<b>Nature of Complaint</b>	<b>Recorded / Action Taken</b>
6 <sup>th</sup> July 2023	This complaint is about how the Commissioner and her office handled various complaints about police officers and police investigations.	Only PSD can deal with complaints against police officers or investigations. Where appropriate, all complaints were referred to PSD to progress. This was explained to the complainant.  <b>Not upheld.</b>

### 3 Recommendation

3.1 Members are asked to note the report.